



# THE MAPELEY QUALITY POLICY

## POLICY STATEMENT

**Mapeley believes that to provide our customers with unique cost effective solutions requires all elements of the business to work together towards a common purpose.**

**The Mapeley Vision** defines the ultimate strategic intent of the company in terms of what it wishes to achieve.

**Mapeley's Quality Management System** provides a single framework for the development, implementation, evaluation and improvement of the processes required for delivering superior level's of service to satisfy and, where possible, exceed our Client's requirements. A set of specific objectives have been developed which are outlined within this Policy Statement.

Suitable and sufficient resources will be made available, through line management, in support of these requirements. However, time and money alone will not achieve high standards all Mapeley employees are therefore require to be proactive, demonstrate commitment and:-

- Comply with the content of this policy;
- Use the Company Quality Management System;
- Deliver exceptional levels of Customer service;
- Support human resource development;
- Encourage a culture supportive of all Quality matters;
- Adopt a systematic approach to the identification and management of all risks;
- Support initiatives aimed at continuous improvement; and
- Be accountable for their own actions

Signed on Behalf of the Board